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INTRODUCTION

Your AT-Series system is a durable piece of equipment which, with proper care, will last for many years. This User’s Manual outlines installation, operation, maintenance and troubleshooting details vital to the sustained performance of your system.

The test results which are included with this User’s Manual indicate your system’s permeate (product) and concentrate (waste) test results.

If your system is altered at the site of operation or if the feed water conditions change, please contact your local dealer or distributor to determine the proper recovery for your application.

NOTE: IN ORDER TO MAINTAIN THE MANUFACTURER’S WARRANTY, AN OPERATING LOG MUST BE MAINTAINED AND COPIES WILL NEED TO BE SENT TO YOUR LOCAL DEALER OR DISTRIBUTOR FOR REVIEW.

NOTE: PRIOR TO OPERATING OR SERVICING THE REVERSE OSMOSIS SYSTEM, THIS USER’S MANUAL MUST BE READ AND FULLY UNDERSTOOD. KEEP THIS AND OTHER ASSOCIATED INFORMATION FOR FUTURE REFERENCE AND FOR NEW OPERATORS OR QUALIFIED PERSONNEL NEAR THE SYSTEM.

SAFETY

The Safety section of this User’s Manual outlines the various safety headings used throughout this manual’s text and are enhanced and defined below:

NOTE: INDICATES STATEMENTS THAT PROVIDE FURTHER INFORMATION AND CLARIFICATION.

CAUTION: INDICATES STATEMENTS THAT ARE USED TO IDENTIFY CONDITIONS OR PRACTICES THAT COULD RESULT IN EQUIPMENT OR OTHER PROPERTY DAMAGE.

WARNING: INDICATES STATEMENTS THAT ARE USED TO IDENTIFY CONDITIONS OR PRACTICES THAT COULD RESULT IN INJURY OR LOSS OF LIFE. FAILURE TO FOLLOW WARNINGS COULD RESULT IN SERIOUS INJURY OR EVEN DEATH.
FEED WATER AND OPERATION SPECIFICATIONS

Nothing has a greater effect on a reverse osmosis system than the feed water quality.

⚠️ NOTE: IT IS VERY IMPORTANT TO MEET THE MINIMUM FEED WATER REQUIREMENTS. FAILURE TO DO SO WILL CAUSE THE MEMBRANES TO FOUL AND VOID THE MANUFACTURER’S WARRANTY.

OPERATING LIMITS

Operating Limits

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Maximum Limit</th>
<th>Minimum Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Feed Temperature °F (°C)</td>
<td>85 (29.00)</td>
<td>40 (4.44)</td>
</tr>
<tr>
<td>Minimum Feed Temperature °F (°C)</td>
<td>120 (48.89)</td>
<td></td>
</tr>
<tr>
<td>Maximum Ambient Temperature °F (°C)</td>
<td>40 (4.44)</td>
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</tr>
<tr>
<td>Minimum Ambient Temperature °F (°C)</td>
<td>85 (29.00)</td>
<td></td>
</tr>
<tr>
<td>Maximum Flow Rate (gpm)</td>
<td>150 (10.34)</td>
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</tr>
<tr>
<td>Maximum TDS (ppm)</td>
<td>&lt;2000</td>
<td></td>
</tr>
<tr>
<td>Maximum Hardness (mg/L)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maximum pH (Continuous)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Minimum pH (Continuous)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maximum pH (Cleaning 30 Min.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maximum DIH Rating [SDI]</td>
<td></td>
<td>&lt;3</td>
</tr>
<tr>
<td>Maximum Turbidity (NTU)</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

Test Parameters: <br>550 TDS Filtered (5 Micron), De-Chlorinated, Municipal Feed Water, 65 psi (4.50 bar) Feed Pressure, 150 psi (10.34 bar) Operating Pressure, 77 Degrees F (25 Degrees C), Recovery as stated, 7.0 pH. Data taken after 60 minutes of operation.

† Low temperatures and high feed water TDS levels will significantly affect systems production capabilities. Computer projections should be run for individual applications.

‡‡ Scale prevention measures must be taken to prolong membrane life.

⚠️ NOTE: HIGHER TDS AND/OR LOWER TEMPERATURES WILL REDUCE THE SYSTEM’S PRODUCTION.

REJECTION, RECOVERY AND FLOW RATES

AT-Series reverse osmosis systems are designed to produce permeate water at the capacities indicated by the suffix in the system’s name under the conditions listed above. For example, the AT-500 produces 500 gallons per day of permeate water at the listed operating test conditions.

The amount of total dissolved solids (TDS) rejected by the membrane is expressed as a percentage. For example, a 98.5% rejection rate means that 98.5% of total dissolved
solids do not pass through the membrane. To calculate the % rejection, use the following formula:

\[
\text{% Rejection} = \left(\frac{\text{Feed TDS} - \text{Product TDS}}{\text{Feed TDS}}\right) \times 100
\]

Example:

\[98.5\% = \left(\frac{550-8.25}{550}\right) \times 100\]

⚠️ NOTE: ALL TDS FIGURES MUST BE EXPRESSED IN THE SAME UNITS, TYPICALLY PARTS PER MILLION (PPM) OR MILLIGRAMS PER LITER (MG/L).

AT-Series reverse osmosis systems are designed to reject up to 98.5% NaCl, unless computer projections have been provided or stated otherwise.

The amount of permeate water recovered for use is expressed as a percentage. To calculate % recovery, use the following formula:

\[
\text{% Recovery} = \left(\frac{\text{Product Water Flow Rate}}{\text{Feed Water Flow Rate}}\right) \times 100
\]

Example:

\[23\% = \left(\frac{0.35}{1.50}\right) \times 100\]

⚠️ NOTE: ALL FLOW RATES MUST BE EXPRESSED IN THE SAME UNITS, TYPICALLY GALLONS PER MINUTE (GPM).

**SYSTEM REQUIREMENTS AND OPERATION GUIDELINES**

**PLUMBING**

The membranes and high pressure pumps used on AT-Series systems require a continuous flow of water with a minimum feed pressure of 45 psi, not to exceed 85 °F.

**FEED WATER CONNECTION**

1. Locate the 1” FNPT solenoid valve feed water inlet. (Figure 1A, Page 13)

2. Attach the inlet piping to the 1” FNPT solenoid valve feed water inlet.

3. Be certain that all of the components of the feed water are soluble at the concentrations attained in the system.
⚠️ **NOTE: FEED LINE MUST BE MINIMUM 1/2” INCH.**

**PERMEATE (PRODUCT WATER) CONNECTION**

Locate the 3/8” tubing labeled permeate and attach to storage tank. Ensure that the permeate water can flow freely with no backpressure. Backpressure can cause irreversible damage to the membrane elements. The 3/8” permeate line can be run to the holding tank with PVC fittings, or other FDA approved materials. This is so the material being used does not dissolve into the permeate water.

⚠️ **CAUTION**

**THE PH OF THE REVERSE OSMOSIS PERMEATE WATER WILL TYPICALLY BE 1-2 POINTS LOWER THAN THE FEED WATER PH. A LOW PH CAN BE VERY AGGRESSIVE TO SOME PLUMBING MATERIALS SUCH AS COPPER PIPING.**

**CONCENTRATE (WASTE WATER) CONNECTION**

Locate the 3/8” tubing labeled concentrate and attach the tubing to a drain. Run the concentrate line to an open drain in a free and unrestricted manner (no backpressure).

⚠️ **CAUTION**

**ANY RESTRICTIONS OR BLOCKAGE IN THE DRAIN LINE CAN CAUSE BACKPRESSURE, WHICH WILL INCREASE THE SYSTEM'S OPERATING PRESSURE. THIS CAN RESULT IN DAMAGE TO THE SYSTEM'S MEMBRANES AND COMPONENTS.**

**ELECTRICAL**

The motor used on the AT-Series systems is a carbonator motor. The motor is available in 110/220 Volt 50/60 Hertz 1 Phase. Each AT-Series system is equipped with a 5 foot electrical cord. 110V models are equipped with a plug.

Ensure that the electrical circuit supplying the system is compatible with the requirements of the specific AT model you are installing.
NOTE: IT’S RECOMMENDED THAT A LICENSED ELECTRICIAN WIRE YOUR SYSTEM IN ACCORDANCE WITH LOCAL AND NATIONAL ELECTRICAL CODES (NEC).

WARNING: TO REDUCE THE RISK OF ELECTRICAL SHOCK, THE INCOMING POWER SUPPLY MUST INCLUDE A PROTECTIVE EARTH GROUND.

AT-Series systems are typically controlled with a liquid level switch in a storage tank. The liquid level switch turns the system on when the water level in the tank drops, and off when the tank is full. Liquid level switches can be obtained by your local dealer or distributor. If a liquid level switch is to be used, install it at this time.

PRE-FILTRATION

AT-Series systems are supplied with a 5 micron sediment filter and a 10 micron carbon block. Change the cartridge once a month or when a 10-15 psi differential exists between the two pre-filters. Ask your local dealer or distributor about Pre-Filtration systems, if required.

NOTE: THE SYSTEM MUST BE OPERATED ON FILTERED WATER ONLY.

PUMP

The pump type used on the AT-Series systems is brass rotary vane pumps. These pumps are also available as an option in stainless steel.

If any damage occurs to your system’s pump, a re-build kit may be available. Contact your local dealer or distributor and inform them of your system and pump model.

MOUNTING

The free standing system should be bolted down in compliance with local regulation standards or securely fastened.

MEMBRANE ELEMENTS

AT-Series reverse osmosis systems come pre-loaded with Thin Film Composite (TFC) HF1 High Flow Low Energy membranes, unless otherwise specified. General membrane element performance characteristics are listed on the next page.
HF1-STANDARD

- Membrane Type: Polyamide Thin-Film Composite
- Maximum Operating Temperature: 113°F (45°C)
- Maximum Operating Pressure: 600 psi (41 bar)
- pH Range: 2 – 11
- pH Range, Short Term Cleaning (30 Min.): 1 – 13
- Maximum Feed Silt Density Index (SDI): 5
- Chlorine Tolerance: 0 ppm

*Maximum temperature for continuous operations above pH10 is 95°F (35°C)

### Product Specifications

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
<th>Applied Pressure psi (bar)</th>
<th>Permeate Flow Rate (m3/d)</th>
<th>Nominal Salt Rejection (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>200374</td>
<td>HF1 – 2514</td>
<td>150 (10.34)</td>
<td>225 (0.85)</td>
<td>99.0</td>
</tr>
<tr>
<td>200375</td>
<td>HF1 – 2521</td>
<td>150 (10.34)</td>
<td>400 (1.51)</td>
<td>99.0</td>
</tr>
<tr>
<td>200376</td>
<td>HF1 – 2540</td>
<td>150 (10.34)</td>
<td>1000 (3.79)</td>
<td>99.0</td>
</tr>
</tbody>
</table>

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<tr>
<th>Part Number</th>
<th>Description</th>
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<th>Permeate Flow Rate (m3/d)</th>
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<tbody>
<tr>
<td>200377</td>
<td>HF1 – 4014</td>
<td>150 (10.34)</td>
<td>600 (2.27)</td>
<td>99.0</td>
</tr>
<tr>
<td>200378</td>
<td>HF1 – 4021</td>
<td>150 (10.34)</td>
<td>1000 (3.79)</td>
<td>99.0</td>
</tr>
<tr>
<td>200379</td>
<td>HF1 – 4040</td>
<td>150 (10.34)</td>
<td>2500 (9.46)</td>
<td>99.0</td>
</tr>
</tbody>
</table>

Test Parameters: 550 TDS Filtered (5 Micron), DeChlorinated, Municipal Feed Water, 77 Degrees f, 15% Permeate Recovery, 6.5 - 7.0 pH Range, at the Specified Operating Pressure. Data Taken After 30 Minutes of Operation. Maximum Pressure drop for each element is 15 psi. Minimum salt rejection is 96%. Permeate flow for individual elements may vary +/- 20%.

### Dimensions (mm)

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<tr>
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<th>B</th>
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<tr>
<td>HF1 – 2514</td>
<td>14 (355.6)</td>
<td>1.1 (27.94)</td>
<td>0.75 (19.05)</td>
<td>2.4 (60.96)</td>
</tr>
<tr>
<td>HF1 – 2521</td>
<td>21 (533.4)</td>
<td>1.1 (27.94)</td>
<td>0.75 (19.05)</td>
<td>2.4 (60.96)</td>
</tr>
<tr>
<td>HF1 – 2540</td>
<td>40 (1016.0)</td>
<td>1.1 (27.94)</td>
<td>0.75 (19.05)</td>
<td>2.4 (60.96)</td>
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</tbody>
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Under certain conditions, the presence of free chlorine and other oxidizing agents will cause premature membrane failure. Since oxidation damage is not covered under warranty, the manufacturer recommends removing residual free chlorine by pretreatment prior to membrane exposure. Wet tested membrane elements must be kept sealed and moist when in storage. Drying out may occur and damage the membrane permanently. Prevent elements from freezing or being exposed to direct sunlight. Wet tested elements are vacuum sealed in a polyethylene bag containing 1.0% sodium metabisulfite and then packaged in a cardboard box. Discard the permeates for the first twenty-four hours of operation. The permeate flow (product water flow) varies with feed water temperature. For membrane warranty information, please contact the manufacturer.

The manufacturer believes the information and data contained herein to be accurate and useful. The information and data are offered in good faith, but without guarantee, as conditions and methods of use of products are beyond the manufacturer’s control. The manufacturer assumes no liability for results obtained or damages incurred through the application of the presented information and data. It is the user’s responsibility to determine the appropriateness of these products for the user’s specific ends.
HF4-OPTIONAL

- Membrane Type: Polyamide Thin-Film Composite
- Maximum Operating Temperature: 113°F (45°C)
- Maximum Operating Pressure: 600 psi (41 bar)
- pH Range, Continuous Operation*: 2 – 11
- pH Range, Short Term Cleaning (30 Min.): 1 – 13
- Maximum Feed Silt Density Index: 5
- Chlorine Tolerance: 0 ppm

* Maximum temperature for continuous operations above pH10 is 95°F (35°C)

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<tbody>
<tr>
<td>200386</td>
<td>HF4 – 2514</td>
<td>100 [6.89]</td>
<td>225 [0.85]</td>
<td>99.0</td>
</tr>
<tr>
<td>200387</td>
<td>HF4 – 2521</td>
<td>100 [6.89]</td>
<td>400 [1.51]</td>
<td>99.0</td>
</tr>
<tr>
<td>200389</td>
<td>HF4 – 4014</td>
<td>100 [6.89]</td>
<td>600 [2.27]</td>
<td>99.0</td>
</tr>
<tr>
<td>200390</td>
<td>HF4 – 4021</td>
<td>100 [6.89]</td>
<td>1000 [3.79]</td>
<td>99.0</td>
</tr>
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Test Parameters: 550 TDS Filtered [5 Micron], De-Chlorinated, Municipal Feed Water, 77 Degrees F, 15% Permeate Recovery, 6.5 - 7.0 pH Range, at the Specified Operating Pressure. Data Taken After 30 Minutes of Operation. Maximum Pressure drop for each element is 13 psi. Minimum salt rejection is 96%. Permeate flow for individual elements may vary +/- 20%.

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NF3-OPTIONAL

- Membrane Type: Polyamide Thin-Film Composite
- Maximum Operating Temperature: 113°F (45°C)
- Maximum Operating Pressure: 600 psi (41 bar)
- pH Range, Continuous Operation*: 2 – 11
- pH Range, Short Term Cleaning (30 Min.): 1 – 12
- Maximum Feed Silt Density Index: 5
- Chlorine Tolerance: 0 ppm

* Maximum temperature for continuous operations above pH10 is 95°F (35°C)

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<tbody>
<tr>
<td>200401</td>
<td>NF3 – 2514</td>
<td>70 (4.83)</td>
<td>200 (0.76)</td>
<td>40 – 50</td>
</tr>
<tr>
<td>200402</td>
<td>NF3 – 2521</td>
<td>70 (4.83)</td>
<td>350 (1.33)</td>
<td>40 – 50</td>
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<tr>
<td>200403</td>
<td>NF3 – 2540</td>
<td>70 (4.83)</td>
<td>850 (3.22)</td>
<td>40 – 50</td>
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- Maximum Operating Pressure: 600 psi (41 bar)
- pH Range, Short Term Cleaning (30 Min.): 1 – 12
- Maximum Feed Silt Density Index: 5
- Chlorine Tolerance: 0 ppm

* Maximum temperature for continuous operations above pH10 is 95°F (35°C)

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<th>Product Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Number</td>
</tr>
<tr>
<td>-------------</td>
</tr>
<tr>
<td>200407</td>
</tr>
<tr>
<td>200408</td>
</tr>
<tr>
<td>200409</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
<th>Applied Pressure psi (bar)</th>
<th>Permeate Flow Rate gpd (m3/d)</th>
<th>Nominal Salt Rejection (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>200410</td>
<td>NF4 – 4014</td>
<td>70 (4.83)</td>
<td>400 (1.51)</td>
<td>80 – 90</td>
</tr>
<tr>
<td>200411</td>
<td>NF4 – 4021</td>
<td>70 (4.83)</td>
<td>950 (3.60)</td>
<td>80 – 90</td>
</tr>
<tr>
<td>200412</td>
<td>NF4 – 4040</td>
<td>70 (4.83)</td>
<td>2000 (7.6)</td>
<td>80 – 90</td>
</tr>
</tbody>
</table>

Test Parameters: 550 TDS Filtered (5 Micron), De-Chlorinated, Municipal Feed Water, 77 Degrees F, 15% Permeate Recovery. 6.5 - 7.0 pH Range, at the Specified Operating Pressure. Data Taken After 30 Minutes of Operation. Maximum Pressure drop for each element is 13 psi. Minimum salt rejection is 96%. Permeate flow for individual elements may vary +/- 20%.

Dimensions inch (mm)

<table>
<thead>
<tr>
<th>Description</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>Description</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
</tr>
</thead>
<tbody>
<tr>
<td>NF4 – 2514</td>
<td>14</td>
<td>1.1</td>
<td>0.75</td>
<td>2.4</td>
<td>3.95</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NF4 – 2521</td>
<td>21</td>
<td>1.1</td>
<td>0.75</td>
<td>2.4</td>
<td>3.95</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NF4 – 2540</td>
<td>40</td>
<td>1.1</td>
<td>0.75</td>
<td>2.4</td>
<td>3.95</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Under certain conditions, the presence of free chlorine and other oxidizing agents will cause premature membrane failure. Since oxidation damage is not covered under warranty, the manufacturer recommends removing residual free chlorine by pretreatment prior to membrane exposure. Wet tested membrane elements must be kept sealed and moist when in storage. Drying out may occur and damage the membrane permanently. Prevent elements from freezing or being exposed to direct sunlight. Wet tested elements are vacuum sealed in a polyethylene bag containing 1.0% sodium metabisulphite and then packaged in a cardboard box. Discard the permeate for the first twenty-four hours of operation. The permeate flow (product water flow) varies with feed water temperature. For membrane warranty information, please contact the manufacturer.

The manufacturer believes the information and data contained herein to be accurate and useful. The information and data are offered in good faith, but without guarantee, as conditions and methods of use of products are beyond the manufacturer’s control. The manufacturer assumes no liability for results obtained or damages incurred through the application of the presented information and data. It is the user’s responsibility to determine the appropriateness of these products for the user’s specific and uses.
FIGURE 1A

NUMBER IDENTIFICATION

1. Solenoid Valve – Turns On/Off Feed Water
2. 5 Micron Sediment – Removes particulates
3. 10 Micron Carbon Block – Chlorine reduction
4. Pressure Gauge - Measures feed pressure
5. Pressure Gauge - Measures pressure after filters
6. Control Switch - Controls RO system
7. Recycle Valve – Recycles concentrate back to feed (if applicable)
8. Concentrate Valve – Controls flow of concentrate (waste) water to the drain
9. RO Pump - Pressurizes RO system
10. Flow Meter - Measures flow of permeate water
11. Flow Meter - Measures flow of concentrate (waste) water
12. Flow Meter - Measures flow of concentrate recycle water (if applicable)
13. Pressure Gauge – Measures pump discharge pressure
14. Pressure Switch – Turns the pump off at less than 15 PSI feed pressure
15. Permeate Check Valve- Protects membranes from back pressure
16. Pressure Vessels – Houses Membrane Elements
Note: A portion of the frame has been removed to expose components.
FIGURE 1G

Note: Black arrows represent concentrate water and white arrows represent permeate water.
FIGURE 1H

Note: Black arrows represent concentrate water and white arrows represent permeate water.
SYSTEM PURGING

Carefully inspect your system before initial start-up. Check that all plumbing and electrical connections are not loose or have not come undone during shipment. A user’s manual, test results, and filter housing wrench will accompany your AT-Series reverse osmosis system.

**NOTE: LEAVE THE POWER TO THE SYSTEM OFF FOR THIS PROCEDURE.**

1. Redirect permeate water to the drain for this procedure.
2. Fully open the concentrate valve #8 (counter clockwise). (Figure 1B, Page 14)
3. Fully close the recycle valve # 7 (clockwise) (if applicable). (Figure 1B, Page 14)
4. Offset the position of the bypass white lever on the solenoid valve #1. (Figure 2, Page 19)
5. Turn the feed water on and let the system purge until no visible bubbles appear from concentrate flow meter #11. (Figure 1B, Page 14)

![Lever Inline Operating Position](image1.png)
![Lever Offset Bypass Position](image2.png)

**FIGURE 2**
INITIAL START-UP

1. Keep the permeate water line to drain for this procedure.
2. Fully open the concentrate valve #8 (counter clockwise). (Figure 1B, Page 14)
3. Fully close the recycle valve #7 (clockwise) (if applicable). (Figure 1B, Page 14)
4. Return position of the bypass white lever inline on the solenoid valve #1. (Figure 2, Page 19)
5. Turn the RO system on #6 and adjust the concentrate (waste) valve #8, recycle valve #7 (if applicable), and the bypass screw on the pump to the designed flow and pressure. (Figure 3, Page 24)
6. Inspect the system for leaks.
7. Allow the system to run for one hour to flush the preservative solution from the system.
8. After one hour, shut down the system.
9. Re-direct the permeate water back to the tank and then turn the system back on.
10. Record the readings daily for a week. After a week, record the readings once a week.

⚠️ Adjust the pump bypass valve and concentrate valve until the correct flow is achieved. For example, AT-500 should be adjusted until it produces about 500 GPD or 0.35 GPM of permeate (product water) at 77°F. Design flow might be achieved below 150 PSI.

GPM = GPD/1440

Example:

.35 = 500/1440
# DESIGN BASIS FOR AT-500 AND AT-1000

## Specifications

<table>
<thead>
<tr>
<th>Models</th>
<th>AT-500</th>
<th>AT-1000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Design</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Configuration</td>
<td>Single Pass</td>
<td>Single Pass</td>
</tr>
<tr>
<td>Feed Water Source ***</td>
<td>TDS &lt;2000 ppm</td>
<td>TDS &lt;2000 ppm</td>
</tr>
<tr>
<td>Standard Recovery Rate†</td>
<td>26%</td>
<td>41%</td>
</tr>
<tr>
<td>Recovery with Concentrate Recycle</td>
<td>Up to 75%</td>
<td>Up to 75%</td>
</tr>
<tr>
<td><strong>Rejection and Flow Rates</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nominal Salt Rejection %</td>
<td>98.5</td>
<td>98.5</td>
</tr>
<tr>
<td>Permeate Flow* gpm [lpm]</td>
<td>0.35 [1.32]</td>
<td>0.69 [2.61]</td>
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<tr>
<td><strong>Connections</strong></td>
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<td></td>
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<tr>
<td>Feed inch</td>
<td>1 FNPT</td>
<td>1 FNPT</td>
</tr>
<tr>
<td>Permeate inch</td>
<td>3/8 Tube</td>
<td>3/8 Tube</td>
</tr>
<tr>
<td>Concentrate inch</td>
<td>3/8 Tube</td>
<td>3/8 Tube</td>
</tr>
<tr>
<td><strong>Membranes</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Membrane(s) Per Vessel</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Membrane Quantity</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Membrane Size</td>
<td>2521</td>
<td>2521</td>
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<tr>
<td><strong>Vessels</strong></td>
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<td></td>
</tr>
<tr>
<td>Vessel Array</td>
<td>1:1</td>
<td>1:1:1</td>
</tr>
<tr>
<td>Vessel Quantity</td>
<td>2</td>
<td>3</td>
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<tr>
<td><strong>Pumps</strong></td>
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<td></td>
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<tr>
<td>Pump Type</td>
<td>Rotary Vane 401 Brass or 411 SS</td>
<td>Rotary Vane 601 Brass or 611 SS</td>
</tr>
<tr>
<td>Motor HP</td>
<td>1/3</td>
<td>1/2</td>
</tr>
<tr>
<td>RPM @ 60 [50 Hz]</td>
<td>1725 [1465]</td>
<td>1725 [1465]</td>
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<tr>
<td><strong>Electrical</strong></td>
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<td></td>
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<tr>
<td>Standard Voltage</td>
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<td>110V, 60Hz, 1 PH, 8.2A</td>
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<tr>
<td>Voltage Options</td>
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<td>220V, 60Hz, 1 PH, 3.9A</td>
</tr>
<tr>
<td>220V, 50Hz, 1 PH, 3.7A</td>
<td>220V, 50Hz, 1 PH, 4.1A</td>
<td></td>
</tr>
<tr>
<td>**Systems Dimensions **</td>
<td></td>
<td></td>
</tr>
<tr>
<td>L x W x H inch [cm]</td>
<td>14 x 20 x 27 [36 x 51 x 69]</td>
<td>14 x 20 x 27 [36 x 51 x 69]</td>
</tr>
<tr>
<td>Weight lb. (kg)</td>
<td>65 [29.5]</td>
<td>70 [31.75]</td>
</tr>
</tbody>
</table>

---

* Product flow rates and recovery are based on equipment test parameters.

** Does not include operating space requirements.

*** Treatment ability of the RO system is dependent on feed water quality. Performance projections must be run for each installation.

---

**WARNING:** NEVER EXCEED THE MAXIMUM PRESSURE RATING OF YOUR SYSTEM.
OPERATING DO’s AND DON’Ts

DO:
• Change the cartridge filters regularly
• Monitor the system and keep a daily log
• Run the system as much as possible on a continuous basis.
• Adjust the system recovery to the recommended value
• Always feed the pump with filtered water.

DON’T
• Permit chlorine to enter or be present in the feed water.
• Shut down the system for extended periods.
• Close the throttle valve completely.
• Operate the system with insufficient feed flow.
• Operate the pump dry.

OPERATION AND MAINTENANCE

The reverse osmosis process causes the concentration of impurities. The impurities may precipitate (come out of solution) when their concentration reaches saturation levels.

NOTE: PRECIPITATION CAN SCALE OR FOUL MEMBRANES AND MUST BE PREVENTED.

Check your feed water chemistry and pre-treat the water and/or reduce the system’s recovery as required. If necessary, consult with your local dealer or distributor.
PRE-FILTER PRESSURE GAUGES

These gauges measure the feed water pressure when it enters and exits the pre-filters. A pressure differential of 10 - 15 psi or more on the two pressure gauges indicates that the pre-filters require servicing. For example, if the inlet pressure is 40 psi, the filter should be changed when the outlet pressure is 30 psi or below.

PERMEATE (PRODUCT) FLOW METER AND CONCENTRATE (WASTE) FLOW METER

These flow meters indicate the flow rates of the permeate and concentrate water. The measurements, when added together, also indicate the feed water flow rate or (total flow rate); if the system is not equipped with a concentrate recyle valve.

⚠️ CAUTION: EXCESSIVE RECYCLING MAY CAUSE PREMATURE FOULING OR SCALING OF THE MEMBRANE ELEMENTS.

LOW PRESSURE SWITCH

The low pressure switch shuts off the system when the feed water pressure drops below 15 PSI, preventing damage to the pump. The system restarts automatically when there is a constant pressure of 35 PSI or more.

⚠️ If you notice the pressure fluctuating, and the system cycling off and on, turn the system off and ensure that proper feed flow and pressure are available to the system.

PUMP BYPASS VALVE

This valve is installed as a standard feature on the AT-Series reverse osmosis systems. It provides an adjustment for pump pressure, which will vary as the required system pressure changes. As the feed water temperature decreases, and/or the feed water TDS increases, the system will require a higher operating pressure to produce the specified permeate flow. An AT system installed in Florida may provide the specified permeate flow of 0.35 gpm at 100 psi; however the same system installed in Maine –
much colder feed water – may require 150 psi to produce the same amount of permeate. *Never exceed 150 psi.*

Example:

\[
98.5\% = \left[\frac{550-8.25}{550}\right] \times 100
\]

\% Rejection = \frac{(Feed TDS – Product TDS)}{(Feed TDS)} \times 100

**ADJUSTING THE BYPASS VALVE**

Use a fat screw driver to increase or decrease the pressure to the bypass valve. To increase the pressure, turn the screw clockwise. To decrease the pressure, turn the screw counter clockwise. (Figure 3, Page 24)

![Figure 3](image-url)
**MEMBRANE REMOVAL AND REPLACEMENT**

Replacing membranes in the pressure vessels is an easy process if you have the proper information and tools at hand. Please refer to the following instructions when removing and replacing membrane elements:

**WARNING:** ALL PRESSURE GAUGES MUST READ ZERO BEFORE PROCEEDING. BEFORE ATTEMPTING, DISCONNECT THE POWER FROM THE SYSTEM AND BLEED ALL WATER PRESSURE FROM THE SYSTEM.

1. Remove the end caps from the top of the membrane housings. This is done by removing the white snap ring of the membrane housing.

2. Remove the membrane bag containing the membrane element from the shipping box.

**WEAR GLOVES FOR THE FOLLOWING STEPS IN ORDER NOT TO CONTAMINATE THE MEMBRANE.**

3. Cut the bag open as close as possible to the seal at the end of the bag, so the bag may be re-used if necessary.

4. Make sure that all parts are clean and free from dirt. Examine the brine seal and permeate tube for nicks or cuts. Replace the O-rings or brine seal if damaged.

5. Flow directions should be observed for installation of each element into each housing. (Figure 4, Page 27)

As time progresses, the efficiency of the membrane will be reduced. In general, the salt rejection does not change significantly until two or three years after installation when operated on properly pretreated feed water. The permeate flow rate will begin to decline slightly after one year of operation, but can be extended with diligent flushing and cleaning of the system. A high pH and/or precipitation of hardness can cause premature loss in rejection.

**REPLACING THE MEMBRANE ELEMENT:**
WARNING: THE BRINE SEAL MUST BE IN THE SAME POSITION FOR EACH MEMBRANE ELEMENT HOUSING, SO MARK EACH HOUSING PRIOR TO REMOVING THE MEMBRANE ELEMENTS. THE BRINE SEAL IS A RUBBER SEAL THAT PROTRUDES ON ONE SIDE OF THE MEMBRANE AND IS ALWAYS ON THE FEED SIDE OF THE MEMBRANE ELEMENT.

1. Remove one membrane element at a time from the membrane element housings, from the top of the housing. Long nose pliers may be necessary to pull the old membrane element out of the membrane element housing.

2. Lubricate the brine seal with non petroleum based lubricant, Silicone DC 111.

3. Install the brine seal side of the membrane element first (Figure 4, Page 27). When the housings have a direction of flow from bottom to top, the brine seal should be located at the bottom of the housing.

4. At a slight angle, insert the membrane while slightly rotating the element being careful not to tear or flip the brine seal. A slow twisting motion should be used to insert the membrane element, to ensure the brine seal stays in place. Re-lube the brine seal if necessary.

5. With a smooth and constant motion, push the membrane element into the housing so the brine seal enters the housing without coming out of the brine seal groove.

6. Re-install the end caps by gently twisting the end cap while pushing it onto the housing. Ensure that you do not pinch or fatigue any O-rings while re-installing the end plug. Push the end plug on until the outer diameter of the plug is flush with the outer diameter of the membrane housing.

7. Insert the snap ring until it is fully seated. Install the locking clip if available.

8. Reconnect any fittings that may have been disconnected when the membrane element housings were disassembled.

9. To start-up the system, please refer to the Initial Start-Up section of this manual. (See Page 20)

CAUTION: WET MEMBRANES ARE SHIPPED IN A PRESERVATIVE SOLUTION. THE MEMBRANES MUST BE FLUSHED FOR AT LEAST 1 HOUR TO REMOVE THE PRESERVATIVE FROM THE MEMBRANE. DISCARD ALL OF THE PERMEATE AND CONCENTRATE, WHICH IS PRODUCED DURING THE FLUSH PERIOD.
FIGURE 4

View from the back of AT-500, AT-1000 reverse osmosis system.
**FLUSHING THE SYSTEM**

The system should be flushed weekly to remove sediment from the surface of the membranes. To manually flush the system, follow the preceding steps:

1. The system must be operating during the flush procedure.
2. Fully open the concentrate valve. (Figure 1B, Page 14)
3. Allow the system to run for 10 to 20 minutes.
4. After 10 to 20 minutes, close the concentrate valve to its previous setting. Ensure the proper concentrate flow rate is going to the drain.
5. The system is now ready to operate.

**PREPARING UNIT FOR STORAGE OR SHIPMENT**

⚠️ Prior to shipping or storing your system, the system should be cleaned with an appropriate cleaner, flushed with water and protected from biological attack with an appropriate solution for membrane elements. The membrane housing(s) and plumbing lines of the system must be completely drained. Any water remaining in the plumbing of a system may freeze, causing serious damage.

Preparing system for storage:

1. Totally immerse the elements in the membrane housing in a solution of 2 % Memstor, venting the air outside of the pressure vessels. Use the overflow technique: circulate the Memstor solution in such a way that the remaining air in the system is minimized after the recirculation is completed. After the pressure vessel is filled, the Memstor solution should be allowed to overflow through an opening located higher than the upper end of the highest pressure vessel being filled.

2. Separate the preservation solution from the air outside by closing all valves. Any contact with oxygen will oxidize the Memstor.

3. Check the pH once a week. When the pH becomes 3 or lower, change the preservation solution.

4. Repeat this process at least once a month.

During the shutdown period, the plant must be kept frost-free, or the temperature must not exceed 113 °F (45 °C).
Preparing unit for shipment:

5. Disconnect the inlet, concentrate, pre-filter, and permeate plumbing.

6. Drain all water from the pre-filter cartridge housings by unscrewing the housings, removing the pre-filter cartridges, and drain the water from the housings.

7. Disconnect the tubing from the connectors on the permeate and concentrate inlets and outlets.

8. Fully open the concentrate valve.

9. Drain the flow meters.

10. Allow the system to drain for a minimum of eight hours or until the opened ports quit dripping.

11. After draining is complete, reconnect all of the plumbing.
# REVERSE OSMOSIS TROUBLESHOOTING

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>POSSIBLE CAUSES</th>
<th>CORRECTIVE ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Low Inlet Pressure</strong></td>
<td>Low supply pressure</td>
<td>Increase inlet pressure</td>
</tr>
<tr>
<td></td>
<td>Cartridge filters plugged</td>
<td>Change filters</td>
</tr>
<tr>
<td></td>
<td>Solenoid valve malfunction</td>
<td>Replace sol. valve and/or coil</td>
</tr>
<tr>
<td></td>
<td>Motor may not be drawing correct current</td>
<td>Use clamp-on amp meter to check the motor amp draw.</td>
</tr>
<tr>
<td></td>
<td>Concentrate valve might be damaged</td>
<td>Replace needle valve</td>
</tr>
<tr>
<td></td>
<td>Leaks</td>
<td>Fix any visible leaks</td>
</tr>
<tr>
<td><strong>Low Permeate Flow</strong></td>
<td>Low inlet flow</td>
<td>Adjust concentrate valve</td>
</tr>
<tr>
<td></td>
<td>Cold feed water</td>
<td>See temperature correction sheet</td>
</tr>
<tr>
<td></td>
<td>Low operating pressure</td>
<td>See low inlet pressure</td>
</tr>
<tr>
<td></td>
<td>Defective membrane brine seal</td>
<td>Inspect and/or replace brine seal</td>
</tr>
<tr>
<td></td>
<td>Fouled or scaled membrane</td>
<td>Clean membranes</td>
</tr>
<tr>
<td><strong>High permeate flow</strong></td>
<td>Damaged product tube o-rings</td>
<td>Inspect and/or replace</td>
</tr>
<tr>
<td></td>
<td>Damaged or oxidized membrane</td>
<td>Replace membrane</td>
</tr>
<tr>
<td></td>
<td>Exceeding maximum feed water temperature</td>
<td>See temperature correction sheet</td>
</tr>
<tr>
<td><strong>Poor permeate quality</strong></td>
<td>Low operating pressure</td>
<td>See low inlet pressure</td>
</tr>
<tr>
<td></td>
<td>Damage product tube o-rings</td>
<td>Inspect and/or replace</td>
</tr>
<tr>
<td></td>
<td>Damaged or oxidized membrane</td>
<td>Replace membrane</td>
</tr>
<tr>
<td><strong>Membrane fouling</strong></td>
<td>Metal Oxide Fouling</td>
<td>Improve pretreatment to remove metals. Clean with acid cleaners.</td>
</tr>
<tr>
<td></td>
<td>Colloidal Fouling</td>
<td>Optimize pretreatment for colloid removal. Clean with high pH anionic cleaners.</td>
</tr>
<tr>
<td></td>
<td>Scaling (CaSO4, CaSO3, BaSO4, SiO2)</td>
<td>Increase acid addition and antiscalant dosage for CaVO3 and CaCO4. Reduce recovery. Clean with acid cleaners.</td>
</tr>
<tr>
<td></td>
<td>Biological Fouling</td>
<td>Shock dosage of Sodium Bi-Sulfate. Continuous feed of Sodium Bi-Sulfate at reduced pH. Chlorination and de-chlorination. Replace cartridge filters.</td>
</tr>
<tr>
<td></td>
<td>Organic Fouling</td>
<td>Activated Carbon or other pretreatment. Clean with high pH cleaner.</td>
</tr>
<tr>
<td></td>
<td>Chlorine Oxidation</td>
<td>Check chlorine feed equipment and de-chlorination system.</td>
</tr>
<tr>
<td></td>
<td>Abrasion of membrane by Crystalline Material</td>
<td>Improve pretreatment. Check all filters for media leakage.</td>
</tr>
</tbody>
</table>
ABNORMAL PERMEATE FLOW

Permeate flow should be within 20% of the rated production, after correcting the feed water temperatures above or below 77°F. Check your permeate flow meter to determine the permeate flow rate.

⚠️ NOTE: TO DETERMINE THE TEMPERATURE CORRECTION FACTOR, LOCATE THE TEMPERATURE CORRECTION TABLE IN THIS USER’S MANUAL AND FOLLOW THE DIRECTIONS
TEMPERATURE CORRECTION FACTORS FOR MEMBRANE

Find the temperature correction factor (TCF) from the table below. Divide the rated permeate flow at 77°F by the temperature correction factor. The result is the permeate flow at the desired temperature. (See example on the next page)

<table>
<thead>
<tr>
<th>Temperature °F (°C)</th>
<th>Temperature Correction Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>50.0 [10.0]</td>
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</tr>
<tr>
<td>50.2 [10.1]</td>
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</tr>
<tr>
<td>50.4 [10.2]</td>
<td>1.698</td>
</tr>
<tr>
<td>50.5 [10.3]</td>
<td>1.692</td>
</tr>
<tr>
<td>50.7 [10.4]</td>
<td>1.686</td>
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<td>50.9 [10.5]</td>
<td>1.679</td>
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<td>51.1 [10.6]</td>
<td>1.673</td>
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<td>51.3 [10.7]</td>
<td>1.667</td>
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<td>51.4 [10.8]</td>
<td>1.660</td>
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<tr>
<td>51.6 [10.9]</td>
<td>1.654</td>
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<tr>
<td>51.8 [11.0]</td>
<td>1.648</td>
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<tr>
<td>52.0 [11.1]</td>
<td>1.642</td>
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<td>1.636</td>
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<td>1.630</td>
</tr>
<tr>
<td>52.5 [11.4]</td>
<td>1.624</td>
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<td>52.7 [11.5]</td>
<td>1.618</td>
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</table>

\[ °F = \left(\frac{°C}{5/9}\right) + 32 \]
If a system is rated to produce 5 gpm of permeate water @ 77˚ F, the same system will produce more water at a higher temperature. It will also produce less water at a lower temperature. Use the temperature correction table to obtain the correct flow.

Example:

5 gpm @ 59˚ F (5÷1.42=3.52 gpm)
5 gpm @ 77˚ F (5÷1=5 gpm)
5 gpm @ 84˚ F (5÷0.89=5.62 gpm)

SERVICE ASSISTANCE

If service assistance is required, please complete the following process:
Contact your local dealer or distributor. Prior to making the call, have the following information available: system installation date, serial number, daily log sheets, current operating parameters (e.g. flow, operating pressures, pH, etc.) and a detailed description of the problem.
## Operation

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
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<tbody>
<tr>
<td>Company:</td>
<td></td>
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<tr>
<td>Date of Start-Up:</td>
<td></td>
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<tr>
<td>Location:</td>
<td></td>
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<tr>
<td>Date of Last Cleaning:</td>
<td></td>
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<td>Week Of:</td>
<td></td>
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<tr>
<td>System Serial #:</td>
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<tr>
<td>Date</td>
<td></td>
</tr>
<tr>
<td>Time</td>
<td></td>
</tr>
<tr>
<td>Hour of Operation</td>
<td></td>
</tr>
<tr>
<td>Filter inlet pressure (psi)</td>
<td></td>
</tr>
<tr>
<td>Filter outlet Pressure (psi)</td>
<td></td>
</tr>
<tr>
<td>Concentrate Pressure (psi)</td>
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</tr>
<tr>
<td>Pump Discharge Pressure (psi)</td>
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</tr>
<tr>
<td>Feed Flow (gpm)</td>
<td></td>
</tr>
<tr>
<td>Permeate Flow (gpm)</td>
<td></td>
</tr>
<tr>
<td>Concentrate Flow (gpm)</td>
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</tr>
<tr>
<td>Recovery %</td>
<td></td>
</tr>
<tr>
<td>Feed Temperature</td>
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</tr>
<tr>
<td>Feed TDS (ppm)</td>
<td></td>
</tr>
<tr>
<td>Permeate TDS (ppm)</td>
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</tr>
<tr>
<td>Rejection %</td>
<td></td>
</tr>
<tr>
<td>Feed PH</td>
<td></td>
</tr>
<tr>
<td>Permeate PH</td>
<td></td>
</tr>
<tr>
<td>Scale Inhibitor Feed (ppm)</td>
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</tr>
<tr>
<td>Iron (mg/L)</td>
<td></td>
</tr>
<tr>
<td>Free Chlorine (mg/L)</td>
<td></td>
</tr>
<tr>
<td>Hardness (gpg CaCO3)</td>
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</table>
FIGURE 5
Note: A portion of the frame has been removed to expose components.
<table>
<thead>
<tr>
<th>Item No.</th>
<th>Qty.</th>
<th>Part No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>200901</td>
<td>GAUGE, BTM, NO FILL, 0-100PSI/BAR, 2” DIA</td>
</tr>
<tr>
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<td>204913</td>
<td>VALVE, SOLENOID, N/C, UL, 110V, 1” FNPT</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
<td>200635</td>
<td>CART, SEDIMENT, POLYPRO, 4.5”X10”, 5 MIC</td>
</tr>
<tr>
<td>4</td>
<td>2</td>
<td>203648</td>
<td>HOUSING, FILTER, BLK/BLU, 4.5”X10”, 1” FNPT</td>
</tr>
<tr>
<td>5</td>
<td>1</td>
<td>200662</td>
<td>CARTRIDGE, CARBON, BLOCK, 4.5”X10”, 10 MIC</td>
</tr>
<tr>
<td>6</td>
<td>1</td>
<td>200898</td>
<td>METER, FLOW, PM, 0-5GPM, 1/2” x 1/2” MNPT</td>
</tr>
<tr>
<td>7</td>
<td>1</td>
<td>200897</td>
<td>METER, FLOW, PM, 0-2GPM, 1/2” x 1/2” MNPT</td>
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<tr>
<td>8</td>
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<td>200904</td>
<td>GAUGE, BKM, FILL, 0-300PSI/BAR, 2.5” DIA</td>
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<tr>
<td>9</td>
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<td>200862</td>
<td>SWITCH, ON/OFF, SINGLE POLE, 110V</td>
</tr>
<tr>
<td>10</td>
<td>1</td>
<td>200864</td>
<td>BOX, SWITCH, GANG, SINGLE, PROOF, WEATHER</td>
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<tr>
<td>11</td>
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<td>201004</td>
<td>VALVE, NEEDLE, SS 316L, 1/4” FNPT, PUROTECH</td>
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<tr>
<td>12</td>
<td>1</td>
<td>200964</td>
<td>VALVE, CHECK, PP, 3/8” FNPT x 3/8” FNPT</td>
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<tr>
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<td>PUMP, VANE, BRASS, BYPASS, 3GPM, 601</td>
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<tr>
<td>16</td>
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<td>MEM, HF1, 2521, SYSTEMS</td>
</tr>
<tr>
<td>17</td>
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<td>MHS, PVC, 2521, 3/8” x 3/8” SP FNPT, SYSTEMS</td>
</tr>
<tr>
<td>18</td>
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<td>SNAP RING, DELRIN, 2.5”</td>
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<tr>
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<td>END PLUG, OPEN, GTX, 2.5”, 3/8” FNPT</td>
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<tr>
<td>19</td>
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<td>END PLUG, CLOSED, GTX, 2.5”, 3/8” FNPT</td>
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<td>20</td>
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<td>CLAMP, SADDLE, NYLON, BLK, 2.5”, PVC</td>
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</table>
## AT-1000 SYSTEM PART LIST

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