US Water uses "self-leveling" tank bases on all of our resin tanks. These tanks are designed utilizing a "floating" base. This allows the tanks to be leveled on any surface. Some applications may not have a level surface to place the tank. The floating base will allow the tank to be leveled within the base to ensure the tank operates properly. Sometimes the base can shift during shipping. The tank can be lifted by hugging the tank and lifting it up straight and level and letting it drop. This will level the base.